

KEEP

Worcester Walking in Winter

Do your part to keep sidewalks, curb-cuts, and ramps clear of snow and ice!

WHY YOU SHOULD SHOVEL:

Your neighbors need your help for:

- ❖ winter walking for transportation or health
- ❖ mobility for people with disabilities
- ❖ safety and injury prevention

City of Worcester ordinances require property owners to clear snow and ice in front of and adjacent to their property. **Property owners can be fined \$75 per day and/or assessed the cost of removal by the City** if they do not clear snow and ice. See other side of this flyer for information on reporting problems.

YOU SHOULD SHOVEL WHEN:
Sidewalks, curb-cuts, and ramps should be cleared by 10 hours after snow stops falling

Apply sand or rock salt to make walkways less slippery. Free sand is distributed by the City at yard waste drop-off sites.

WHAT IF YOU NEED HELP SHOVELING?

Seniors and disabled residents needing assistance clearing can contact DPW&P @ **508-929-1300** for a list of agencies that may be able to help

WHO NEEDS TO SHOVEL:

- ❖ Residents
- ❖ Landlords
- ❖ Businesses
- ❖ Community agencies
- ❖ City agencies
- ❖ DPW
- ❖ WRTA

WHERE YOU NEED TO SHOVEL:

Shovel public walkways next to your property of snow and ice to width of 4 feet.

Other nearby places to clear:

- ❖ hydrant
- ❖ bus stop
- ❖ curb cut / ramp
- ❖ catch basin

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To report a sidewalk, curb-cut, or ramp that has not been shoveled

- Write down property address or block

- Call DPW&P Customer Service at **508-929-1300**, or go to the Online Customer Service Center at <http://www.worcesterma.gov/e-services/customer-service-center>.
- Ask for a service request number to keep track

If the sidewalk, curb-cut, or ramp is still not shoveled 24 hours after you report the problem, call DPW Customer Service again



Keep Worcester Walking in Winter is organized by the City of Worcester Office of Human Rights, the Commission on Disability, and Common Pathways in collaboration with other City agencies and community organizations.